## HC Andersen Capital AGM Services: Nordic One-Stop Shop





Powered by Inderes

Welcome to your on-site voting application





## **Our Solutions**



#### **Classic AGM**

In this solution we provide the traditional technology for an on-site AGM, but we can **enhance it** with event design, high quality production and streaming technology.

Pre-registration and pre-voting are included in this service.



#### Hybrid AGM

Hybrid mode is the most comprehensive way to execute a vAGM, where users can vote and use the right to speak, either on site or over the internet.

Pre-registration and pre-voting are included in this service.

We are the ultimate partner for this solution because we combine event design, production and technology for a smooth experience.



#### **Fully virtual AGM**

All shareholders participate virtually so it is enough to take the most compact studio. This is the most straight forward way to execute an AGM.

Pre-registration and pre-voting are included in this service. Live voting and speach right is required.

## Postal voting, registration and virtual components



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AGM

voting app

Powered by Inderes

Welcome to

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Log in

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Access code

Bank log-in

## **Registration and event management**



## Venue and design



# We organized over 120 AGMs in the Nordics





# Why are we a trusted partner?



Event design + studio setups

Our design team knows how to arrange big events and we can setup our studio in any location. Or you are welcome to our own studios as well.



Streaming technology & productions

We are the only production team in town with its own custom IR event platform videosync and done the most IR-events in the Nordics.



#### (v)AGM software + AGM legal understanding.

Our AGM software (v)AGM is the market leader AGM software for hybrids (100% marketshare in 2023) and fully virtual AGM's. (75%).

This understanding of AGM's makes us a valuable partner. We can tell you how things work and not the other way round.

### FAQ – How to identify users?

We use the official way in Finland, Denmark, Sweden and the Baltics. The same way is used by the public services provided by the government.





### FAQ – nominee-registered shares. Postal prevoting VS. Voting instructions

A holder of nominee-registered shares has the possibility to participate by registering to the temporary shareholders' register and delivering the voting instructions to us. We will import them into our system.

In order to get a virtual participation link and password, the holder of nominee-registered shares will need to contact our AGM email-service.

We have learned in 2023 that some chairmen want nominee registered shareholders and proxies to come on site and use voting instructions and some accept them as postal pre-votes.

## FAQ – Simultanious live translations

We support translations of presentation, user interface, and audio with live simultaneous translations.



### FAQ – How to use the right to speak and ask questions



#### Agenda

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#### Request for permission to speak

Your request to speak will be registered on the item that is being dealt with at the time you click on Request. The chairperson of the meeting will distribute the turns to speak by calling the person by name. While waiting for your turn you can listen only the main audio track of the meeting.

Request permission to speak

We support audio and chat functionalities.

#### Moderation is done by using our moderation dashboard.



#### Agenda

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#### You are in queue

You have joined the queue. The chairperson of the meeting will allow you to open your microphone when it is your turn to ask a question.



Audio settings

# FAQ – On site registration and technical support

We offer all the full service for registration on site and also techinical supprot for both shareholders and the chairman.





# FAQ – All the tools for a successful meeting

- We provide all the tools from voting box to chairmen's hammer.
- All the personal for the registration table and microphone couriers.

# FAQ – Advance and postal voting

Advance voting does not mean that the company needs to vote for in every agenda. Advance voting is a tool for the chairman, to help advance in the meeting and avoid confusion and unnecessary voting sessions.

If it comes to a voting session, advance votes will then transform into real votes.

Agm/Voting		Image: Second			
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#### AGM Hybrid / Classic / Fully virtual services

- Authentication in the Nordics
- Voting in advance
- Participation through proxies
- Processing for nominee-registered shares
- On site registration
- Bookkeeping on site
- Customer service on site
- Voting on site with our app or bar codes
- Online voting in live mode
- Chat functionality or live voice chat
- Integration with webcast

#### **Production anywhere in Denmark**

- One day production 9-18
- Two cameras
- 3 monitors for speaker notes, question queue and voting dashboard.
- Streaming platform with authentication with AGM

Annual General Meeting 2023

- Simple audio setup with a microphone on the lectern and two speakers in the room
- Rigging in the morning and meeting in the afternoon.
- A trip to the location in advance checking things out and testing the internet.